

## **Balagarh Bijoy Krishna Mahavidyalaya**

### **Students Satisfaction Survey 2018-19**

Students satisfaction survey has been regarded as a vital task for maintaining and improving students' satisfaction in higher educational institutions. Balagarh Bijoy Krishna Mahavidyalaya had set up a Student Satisfaction Survey on 18th March 2019, and has been conducted by IQAC, among the students of all departments. About 30 students participated in the survey.

For the survey, the college has produced a set of questionnaires, reflecting upon the common problems faced by the students.

Following is the questionnaire through which the students' feedback has been collected:

1. Do you attend classes regularly? Please cite your attendance percentage displayed on the notice board. Please give reasons for poor attendance if your attendance is below 60% in any subject.

Some of the students answered that due to intense heat they are unable to attend classes, and their percentage of attendance is mostly under 60%. Other causes of not attending the class is due to private tuition at the same time, lack of time for providing help in agriculture and household duties, ill health of the parents, the physical distance between the institution and the students' residence and so on. Some students explained about handling their parents' shop, or being engaged in religious associations. But there are many students who have a regular attendance (above 60%) in the classes.

2. Do you personally approach your teachers about your academic weaknesses for poor results, and for other reasons? If yes, please mention the reasons.

Most of the students do personally approach to the teachers to explain their weaknesses regarding their academic performances, their poor results and also for other reasons, as for example cultural functions, preparing wall magazines, and other personal reasons. They also approach the teachers in order to understand the subject topic which they find difficult. Though quite often, the students respond that the subjects have been taught so efficiently in the scheduled classes that the students can understand those subjects areas satisfactorily. So they have not felt any need to approach again personally. Other students have expressed their inability to approach personally to the teachers for different causes. The other causes include private tuitions during college hours, inability to attend the classes in a regular basis, thereby not being able to communicate with the teachers actively.

3. Do you study reference books in the library room? If yes, mention a few reference books you have studied.

Most of the students are actively engaged in library works, by borrowing reference books and jotting down important notes in the library reading room. Some students do not find adequate time to go to the library, because of irregular attendance, failing to issue reading room card, or because of having sufficient personal collections of text and reference books.

4. Do you attend the basic computer course offered by the college regularly? If no, please cite reasons.

Most of the students have expressed their interest in attending the basic computer course. Some of the students also expressed their inability to attend the course, mostly because of their inability to be present in the college regularly for private tuitions, household duties, sickness and so on.

5. Do you attend or participate in the career related and academic seminars, awareness programmes and cultural programmes organized by the college? If yes, please mention the programmes that you have participated in or attended?

The students have felt great interest in participating different academic seminars such as the Orientation Programme on CBCS, Swami Vivekananda's Chicago Speech Anniversary lecture, Science Awareness in Students' Life, Awareness programme on Blood Related Diseases and their Remedies, including Psychological Counselling programme, and other programmes mostly under NSS and cultural programmes celebrating the birth anniversary of Tagore, Freshers Welcome, Teachers' Day, Independence Day, Republic Day, College Social and Kanyasree Divas and so on .