

## **Balagarh Bijoy Krishna Mahavidyalaya**

### **Students Satisfaction survey and Students Feedback on course 2019-20**

An awareness programme was organized by the IQAC on 11.02.2020 to make the students aware of the role of the students in the overall development of the institution. They were informed of the Students Satisfaction survey and Students Feedback on course on the Accreditation process as identified by NAAC. About 120 students participated in the programme. Besides, the students were encouraged to participate in all extracurricular activities organized by the College. A comprehensive questionnaire was provided to the students concerning all spheres of academic and infrastructural facilities available in the College.

The questionnaire consisted of 21 questions about the course content, delivery, evaluation, infrastructure and academic atmosphere. Apart from the questionnaire, suggestions and opinions of the students was sought.

1. There were 4 questions on Course content and most students responded that course content is good on a range of 5
2. There were 5 questions on course completion and evaluation process and the response of most students is good
3. There were 3 questions on the library and the response of most of the students verged from adequate to inadequate on a range of 5
4. About student teacher relationship there were 2 questions most students responded that it is good.
5. There were 4 questions about College administrative office, healthcare facilities, scholarship facilities and other infrastructural facilities. Apart from healthcare the students responded that most facilities are adequate
6. There were 2 questions about extr-curricular activities and most students agreed that such activities are held of ten and teachers are encouraging.
7. About the overall academic atmosphere the students responded that the atmosphere is enriching
8. In the the suggestions section most of the students i) wished for a reduction in fee structure, ii) complained about lack in the number of teachers in some department, iii) wanted more books from the library and more space in the reading room

### **Alumni Feedback**

Alumni feedback was collected on 23.2.2020 during the Reunion meeting held on the same date. There were 36 respondents. The alumni was asked to provide feedback on 10 aspects on a 5 point scale ranging from Very good to Unsatisfactory: i) Environment,

ii) Campus cleanliness iii) Infrastructure and lab facilities, iv) Faculty, v) Social impact, vi) Library, vii) Canteen facilities, viii) Office service, ix) Overall rating of the College, and x) Alumni Association, network of old friends. The respondent was also asked to provide suggestions. Most of the respondents provided that all the facilities were very good to good. The suggestions provided by them were: i) Construction of Cycle shed, ii) construction of an Auditorium or an open stage